

Ntein Praises Ankinimbom
AI Automation Engineer
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SUMMARY

AI Automation Engineer specializing in designing and deploying production-ready AI agents and workflow automations. Proficient across the full automation stack: AI agent design, multi-step workflow development, LLM integration, API connectivity, and process automation, with a track record of improving business performance by up to **30%** through automation. Experienced building autonomous agents, chatbot systems, knowledge-retrieval solutions, and end-to-end automated pipelines for real businesses. Fluent in English and proficient in French.

SKILLS AND TOOLS

AI & Automation: AI Agent Design & Deployment, Workflow Automation (n8n, Make, Zapier), LLM Integration, Prompt Engineering, Chatbot Systems, Process Automation, Vector Databases, API Integration, Automation Architecture, SaaS, OpenAI, Claude

Development: Python, JavaScript, TypeScript, React, Node.js, SQL, HTML, CSS, WordPress, GoHighLevel

PROFESSIONAL EXPERIENCE

UTIVA

United States (Remote))

AI AUTOMATION DIPLOMA

June 2026 - August 2026

- **AI Sales & Support Agent (Beauty & Spa Business):** Designed and built an end-to-end AI booking agent using (n8n, Make, Zapier) and a vector-based knowledge base, capable of answering business-specific customer questions and autonomously booking appointments with zero double-booking, including automated deposit and follow-up flows.
- **Social Media Automation:** Built automation workflows that handle recurring business tasks such as scheduled social media posting and data logging, reducing manual administrative work.
- **Content Intelligence & Auto Publisher:** Designed an n8n research workflow that collects trends from multiple sources into a database, then generates, schedules and publishes content automatically, removing the recurring manual content cycle.
- **Business Process Automation:** Designed automation scenarios connecting forms, databases, AI models, APIs, and communication tools into structured end-to-end automated business pipelines

ABOOVA DIGITAL SOLUTIONS

United States (Remote)

Software Engineer

January 2024 - June 2026

- **AI Agent Development:** Designed and deployed AI sales and support agents (built on n8n/GoHighLevel workflows) that handle customer conversations, answer business questions from a knowledge base and book appointments automatically, eliminating manual scheduling and double-booking.
- **Machine Learning Implementation:** Automated lead capture using Python AI conversations, engaging leads via SMS, calls, emails to improve conversion rates by **15%**.
- **Backend Engineering:** Converted customer data with SQL CRM systems, integrating payments and reviews to retain **20%** more clients in production environments.
- **Data Pipelines:** Designed automated workflows with Python for websites, enhancing data processing to boost business functionalities by **20%**.

- **Product Development:** Developed and deployed full-stack website using Node.js and React, increasing client acquisition by 5% through optimized features.

SOFTGRID SOLUTIONS

Pakistan (Remote)

Software Development Intern

June 2026 - August 2026

- **Web Development:** Built 5 websites for client businesses over a 3-month internship, handling design, development, and deployment end-to-end.
- **Business Impact:** Helped 2 businesses increase their website visitors and overall conversions by 30% through improved website performance and user experience.

GAO TEK

United States/Canada (Remote)

Web Development Intern

June 2026 - September 2026

- **Web Development:** Built and maintained 3 business websites using WordPress and PHP, Js alongside standard front-end tooling.
- **Business Impact:** Delivered site improvements that boosted client business growth from 10-20%.

EDUCATION

UTIVA

United States)

AI AUTOMATION BOOTCAMP

June 2026 - August 2026

UNIVERSITY OF BAMENDA

Bamenda, Cameroon

BSc, Mathematics and Computer Science

September 2022 - June 2025

CERTIFICATES

UTIVA AUTOMATION DIPLOMA

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SOFTGRID SOLUTIONS

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